

## Arroyo Grande United Methodist Children's Center

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### AGUMCC Fall Survey Results 2024

The results of the Family Survey for Fall of 2024 are in. Most survey participants were very satisfied with the overall program, whereas the minority was satisfied. This year, we received 19 surveys out of 25 families. 76% of these results were gathered from the online survey, and 24% were from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results. Of the families who completed the survey, 100% felt that their child is well cared for, is happy, and enjoys participating in the program. They also felt the program promotes their child's learning and development. According to the survey, the families' top answers for choosing our program were the age-appropriate curriculum, socialization, low child-to-teacher ratio, and location. 94.4% of the families like to receive information through Childpilot. The second-best way is in person.

When we asked how the families felt we met their family's needs, this is what they said. "This is the best program ever!!! I appreciate all of it and love how the staff truly care. It shows." "It's a wonderful program. Our daughter is thriving in it." "I love the program, and I'm blessed my daughter is well cared for. She is thriving and eager to go to school to learn and play with her friends. The open communication is very helpful. I'm confident in leaving my daughter in good hands." "We love you guys." "We appreciate all of you!" I love how my child learns about Jesus, praying, caring for self and others."

60% of the families who completed the survey participated in Parent-Teacher Conferences. Of that group, they found the conferences informative and learned how their child was growing and developing in the program.

Parent involvement is the key to our program's success. Through parent participation, we build a strong community. 43.7 % participated in fundraisers, 32% said they helped with laundry, and 28 % donated supplies to the school.

When we asked how we could improve our program, we received the following comments: "Extended the hours of operation to 5 or 5:30." Invite parents or friends to play music."

Our program continually strives to provide the best care to families. That is why our program chooses to participate in the Quality Counts Program for San Luis Obispo County. This program will provide evidence to support our efforts toward quality. The program is called the "Quality Rating Improvement System" (QRIS). It uses tools to assess and coach standards of quality. The first is the *Desired Results Developmental Profile*, DRDP, a tool to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which guides the staff on how to set up quality classroom environments. Lastly, families are asked to complete an *Ages and Stages Questionnaire*, ASQ. QRIS supports the staff by providing stipends for our staff's professional growth or continued education.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for completing the survey. The survey results are beneficial and will help us continually improve our program. We look forward to continuing to nurture children's development while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC