

Arroyo Grande United Methodist Children's Center

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AGUMCC Fall Survey Results 2021

The Family Survey for Fall of 2021 results are in. 96.4% were very satisfied with the overall quality of this program. 100% of the families surveyed felt that their child was well cared for and that their child is happy and enjoys participating in the program. 100% felt the program promotes their child's learning and development and that the staff meet their child's individual needs. According to the survey, families chose our program for the following reasons: the program has age appropriate curriculum, socialization, and low child to teacher ratio. The most popular way families like to receive information is through Childpilot which was 92%. The next best way is in person.

Here are some comments the families wrote on how the program is meeting their family's needs: "My Child reports enjoying going to school and playing with friends." "I'm happy with the increased cleaning protocol that have been implemented since the pandemic to help decrease the spread of germs between children." "We are so thankful for you all!" "Sofia loves school and it is always a special part of our day to read about her." "We were impressed with our conference and our teacher who had great suggestions and is very aware of our child's progress and needs." "We are glad that our son can be in this program in a positive learning environment where he feels cared for and loved. He has learned so much since he started in August of 2019."

Of the families that turned in the survey, 89% participated in Parent/Teacher Conferences. Of that group, 89% found the conferences to be informative and learned how their child was growing and developing. 64% of the families set goals for their child and 89% received ideas about activities that they could do at home with their child.

Parent involvement is the key to our program's success. Through parent participation we build a strong community. 42.% said they helped with laundry, 46% donated supplies to the school, and 7% participated in fundraisers.

Here are some comments by the families when asked, "How we could improve our program?" "We would prefer that the children didn't have to wear masks." "Use less paper as you can. With information going out through Childpilot. Printed copies of documents seem wasteful." "I hope we can get back to having more social events and a Christmas Program for the kids this year as the rules are relaxing."

Our program is always striving to provide the best-care to families. That is why our program chooses to participant in Quality Counts Program for San Luis Obispo County. This program will provide the evidence to support our efforts towards quality. Nationwide the program is called "Quality Rating Improvement System" (QRIS). It uses tools to assess and coach standards of quality. The first one is the *Desired Results Developmental Profile*, DRDP, which is a tool used to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which is used for setting up the classroom environments. which assesses meaningful learning experiences and builds child, family and staff relationships. Lastly families are asked to complete an *Ages and Stages Questionnaire*, ASQ. QRIS program also provides stipends for our staffs professional growth or continued education.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. This year we received 28 surveys out of 33 families. This is the highest number of return surveys ever received. 57% of these results were gathered from the online survey and 43% was from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results. The survey results are beneficial to help us continually improve our program. We look forward to continue the nurturing and development of children while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC