

Arroyo Grande United Methodist Children's Center

275 N. Halcyon Road Arroyo Grande, Ca 93420

Phone: 805)481-2223 Fax: 805) 481-2693

Email: agumcc@sbcglobal.net



AGUMCC Fall Survey Results 2018

The Family Survey for Fall of 2018 results are in. 100% of the families surveyed felt that their child was well cared for and that their child is happy and enjoys participating in the program. 95% felt the program promotes their child's learning and development. According to the survey, families chose our program for two main reasons: our programs age appropriate curriculum and our low child to teacher ratio.

Here are some comments the families wrote on how the program is meeting their family's needs: "We waited 18 months to get the call to be accepted into the program. It was worth it." "The teachers go above and beyond to create a warm and educational environment." "The program is great." "You guys are great." "We love it." "We are so happy."

Our program is always striving to provide the best-care to families. That is why our program chooses to participate in "Quality Counts Program for San Luis Obispo County. This program will provide the evidence to support our efforts towards quality. Nationwide the program is called "Quality Rating Improvement System" (QRIS). It uses four tools to assess and coach standards of quality. The first one is the *Desired Results Developmental Profile*, DRDP, which is a tool used to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which is used for setting up the classroom environments. The third tool is *Classroom Assessment and Scoring System*, CLASS, which assesses meaningful learning experiences and builds child, family and staff relationships. Lastly families are asked to complete an *Ages and Stages Questionnaire*, ASQ. Our program has received trainings and coaching on all four tools of quality. The program also provides stipends for our staffs professional growth or continued education. 67% of our families were aware that we use the DRDP rating scale when planning for family conferences. 56% of the families know we use ECERS to set up our classroom environments. 67% know that we use CLASS for building child, family and teacher relationships. 84% know that we use ASQ for looking at the child's development.

Of the families that turned in the survey, 100% participated in Parent/Teacher Conferences. Of that group, 100% found the conferences to be informative and learned how their child was growing and developing. 95% of the families set goals for their child and 100% received ideas about activities that they could do at home with their child.

Parent involvement is the key to our program's success. Through parent participation we build a strong community. Activities provide opportunities for families to support the needs of the classroom and provide opportunities for families to build connections with one another. 50% of those who have completed this survey said that they have been a classroom helper by taking home the laundry, making playdough, or doing a "school to home" activity. That number is up from last year. HURRAY! 78% answered that they have participated in fundraising and 54% participated at school socials.

When asked how we could improve our program, the families gave us two suggestions. "Teachers could do better to enforce lunch eating and napping." At school children may not always eat their lunches. Sometimes children may eat snack and then not eat as much or none at all simply because they are not hungry. Next, not all children nap. Generally the nap room is quiet and those who are tired will fall asleep. A reason why some children may not rest is that they sleep in too long in the morning and their body is not ready to sleep again. A strategy that some families have tried to promote napping at school is to wake their child up earlier in the morning. Then their child is prone to have a short nap which can help with a better having an overly tired child in the evening. Another suggestion was to have more fruits and vegetables served with both am and pm snacks. This is a helpful comment and we will try to improve in this area. Lastly, a suggestion was to have online or automatic payment option for monthly tuition. Several of our families use a bill pay program where we receive their payment in the mail. However we don't have a direct payment option set up with our bank.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. 59% of these results were gathered from the online survey and 41% was from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results which in turn will provide us the information needed to provide the best of service to our families. Also, the survey results are beneficial to help us continually improve our program. We look forward to continue the nurturing and development of children while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC