

## Arroyo Grande United Methodist Children's Center

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AGUMCC

### AGUMCC Spring Survey 2015

The Family Survey for Spring 2015 results are in. 100% of the families surveyed felt that their child was well cared for and that their child was happy and enjoyed participating in our program. 77 % of the families were "Very Satisfied" and 33% were "Satisfied". According to the survey, the 96% of the families chosen our program for socialization, 92% chose us for our age appropriate curriculum, and 58% chose us because of work.

Comments the families wrote were: "I appreciate how you care for each child." "Great program. Love the daily notes." "Excellent program, very happy." "I feel my son is thriving in this program. I'm not exactly sure why, but imagine that the staff makes him feel loved and proud of himself." "We all started out hesitant leaving in the mornings, now we feel at peace and see our son developing social skills. He is very happy to go to school." "I would like to receive more information on toilet learning."

88% of the families that turned in the survey participated in Parent/Teacher Conferences. Of that group 100% felt their child achieved his/her goals and were ready to move forward. 96% found the conferences to be informative. 96% said that they have received information on how children develop at different ages. 96% said that they received information on the daily activities.

In asking the families when would be the best time to receive information about the program the most answers were in the evening. The choices were 8:30 am or 4:00 pm or 7:00 pm. Two comments suggested that 6:30 pm would be a better time.

The areas families feel there can be improvement were: Communication and Parent Involvement. Finding a good time to communicate with your child's teacher or myself is important. At times, it can be challenging because of busy schedules. The best time to communicate is during drop off (8:30 -9:00 am) or pick up (12:30 -1:00 pm or 3:00 - 3:30 pm). If this does not work you can call or email us, requesting a return call or email. It is important that you feel connected to your child's teacher, myself, and the events that happen in the program. To find out about upcoming events there are several places to look: the Year at a Glance, the monthly Children's Center Chronicle, the Communication Board in the entrance way or your child's classroom, and the web site at [www.agumcc.org](http://www.agumcc.org).

Parent involvement is the key to our programs success. Through parent participation we build a strong community. Our program offers something almost every month for the families. These activities provide opportunities for families to meet one another and build friendships. The four most popular events that the families participated in last year were the Family Fun Day in October, the Holiday Program in December, the Pizza and Painting Party in January, and the Taco Bar and Regatta Race Event in February. When asking the parents how they would like to volunteer, 84% would like to participate in school socials and fundraising events; 58% wanted to help outside the classroom, and only 1% wanted to participate inside the classroom.

65% of the families are aware that we are participating in the Self-Study for Accreditation through NAEYC, National Association for the Education of Young Children. Currently the AGUMCC staff is working on Step One in the Accreditation process. During this process, we are evaluating the overall program and making improvements before moving on to Step Two. 60% know that Accreditation stands for quality and is a hallmark of achievement through the National Association for the Education of Young Children (NAEYC). 34% would like to learn more about Accreditation. To learn more info about NAEYC Accreditation, visit [www.naeyc.org/academy/interested/whyaccreditation](http://www.naeyc.org/academy/interested/whyaccreditation).

As a Christian ministry of the First United Methodist Church of Arroyo Grande, our program serves the community with Open Doors, Open Minds, and Open Hearts. In sharing our faith with the children and others, we meet each month in the narthex of the church with the Pastor and Goodie

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Bear. There we share a story from either the Old or New Testament from the Beginners Bible. These stories follow “the Fruit of the Spirit” or “Moral Teachings”: Responsibility, Trustworthy, Respect, Kindness, Faithfulness, Peace, Joy, Love, Gentleness, Goodness, Patience, and Self-Control. These teachings are again supported by both songs and activities led by the teachers. Also each day we pray before our meals and appreciate all things that God has given us.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. The findings are beneficial and very important in providing information we need to improve our program. Our doors are always open. We look forward to a fun and exciting new school year nurturing the development of children and fostering new friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, AGUMCC Director